



It is the responsibility of each group to ensure that the organiser, helpers and participants understand and follow 'Conditions for Hire'. Each group must have a competent leader in charge to liaise with staff. The Great Aussie Holiday Park recommends a ratio of one organiser/helper to ten participants (1:10). The group leader is responsible for participant supervision AT ALL TIMES. Great Aussie Holiday Park Staff or their sub-contracted outdoor activity providers may instruct, lead, demonstrate or assist in an activity but the group leader is deemed to be responsible for overall group supervision, safety and first aid.

Daily Duties -

The grounds are to be maintained in a clean condition by the organiser and participants. Caravan and tent camping groups are required to maintain their campsites in a clean and hygienic state.

Accommodation -

For the health and safety of the hire group the numbers of organiser/helpers and participants sleeping per room must not exceed the number of beds. Park Staff inspects accommodation, prior to occupation, and an inventory is completed. Accommodation will be re-inspected by Staff prior to departure, with a member the organiser's staff required to be present. Any missing/damaged property will be invoiced to the group. Participants must tidy and evacuate accommodation before this inspection takes place.

Meals -

All meals are served in either the Cafe or Entertainment Area. Organisers and participants are to bring their own crockery and cutlery and to do their own dishes. We provide tea towels and washing up facilities. Brooms, cloths and surface sprays are also provided for participants to wipe their tables and keep the nominated eating area clean.

Arrival & Departure -

Groups must not enter the Venue prior to the allocated time and must not overstay the allocated departure time. Organisers need to address the group as soon as practicable after arrival. It is the responsibility of the group leader to assemble the group at a mutually convenient time. If group dynamics do not permit this then it is the responsibility of the group leader to convey the safety briefing to the participants/organiser/helpers according to the organiser's directions.

Emergency Procedures -

- (i) **Procedures.** Emergency procedure notices are posted throughout the Venue and groups should make themselves familiar with the arrangements.
- (ii) **Fire Fighting Equipment.** Extinguishers, fire hoses and smoke detectors are vital and are located around the site. These should not be tampered with or removed.

Property -

- (i) **Damage and loss.** All breakages and losses to venue property or equipment are to be reported to Park staff. They will be invoiced to the group. The Great Aussie Holiday Park takes no responsibility for the loss or damage to personal property. Groups are only permitted to access the buildings to which they have been allocated.
- (ii) **Parking.** All vehicle parking is strictly at the owner's risk and only in designated car parks. Attending vehicles are to be parked in the car park area and not on the park's camp sites.
- (iii) **Speed restrictions.** Speed restrictions apply and are strictly enforced.
- (iv) **The environment.** The Great Aussie Holiday Park is a sanctuary for flora and fauna. No person is permitted to bring firearms, animals or pets onto the property or to disturb the natural environment. Care and commonsense should be taken when approaching the animals. Garbage is to be placed in designated areas. Chewing gum is banned from the Venue, is not sold in the shop and we request that it is not eaten while you are here at the Park.
- (v) **Smoke free environment.** All buildings at The Great Aussie Holiday Park are designated smoke free zones.
- (vii) **Out of bounds areas.** All paddocks, gates, workshops, sheds, residences, and surrounding property are 'out of bounds'. Other areas including work sites, specialised activities (toboggan slope, ropes courses, abseiling tower, obstacle & initiative courses,) are 'out of bounds' as directed by staff. These activities can only be accessed with the prior approval of Park staff and under adult supervision.





Telephone -

- (i) **Emergency calls.** Staff are to be informed of any calls for emergency services and will make the business telephone available.
- (ii) **Private calls.** A telephone is available. Messages can be left for the group on: 02 6020 3236

First Aid -

Schools must provide their own well equipped medical kit (including resuscitation mask with a one way valve) and trained staff.

Programs -

Programs and activities are only available with approval prior to arrival at The Great Aussie Holiday Park and some can only be run by the Park staff. The activities in programs are subject to change without notice. When Park Staff, including sub-contracted activity providers, demonstrate, lead or instruct an activity they will take responsibility for the technical skills and related safety of the group. Group leaders are responsible for the supervision and behaviour of students at the activity, to and from the activity, for those students awaiting their turn and for first aid.

Water Activities -

Any water activity must be conducted by a minimum of two teachers, one appropriately qualified with a current RLSSA Bronze Medallion or AUSTSWIM, both must have current training in CPR. The supervision ratio must not exceed 1:20 in the Pool or 1:10 in the Lake.

Group Leaders -

The group leader must ensure: that students under 18 years of age have appropriate parent/guardian consent to attend the Venue; that each student has a completed health/medical record sheet; that the Resort's illness and injury register is filled out for all such incidents; that the Resort, upon arrival, is provided with a written list of all names in the group; the group leader is to inform all day visiting members of the group of the venue's safety briefing and 'general conditions of hire'; sun safety; bedwetters, sleepwalkers & campers under 9 should not sleep on top bunks; activity staff are advised of camper medical conditions or behaviour that may arise and may place the campers or others at risk.

Terminating the Occupancy -

Great Aussie Holiday Park reserves the right to terminate the occupancy without notice for breach of the General Conditions for Hire. Park staff are empowered to take action as deemed necessary for the proper conduct of the Venue.

Pricing -

Prices for the Venue apply to groups of 30 or more students. Groups smaller than 30 will be subject to additional charges depending on group size and/or may have limited activity choices. Please call to discuss.

Behaviour -

Care and commonsense should be taken in all buildings. Group leaders are asked to remind students and staff to respect each other, others personal property and the environment. All noise should cease by 10.30pm. The staff at Great Aussie Holiday Park take pride in presenting the facilities and grounds in an aesthetic, clean, safe and hygienic manner and we welcome your feedback for further improvements.

Kiosk -

Restricted times - Nominated by Organiser(s). An organiser must attend the kiosk with participants. If an organiser/ adult is not present, unfortunately we are unable to serve the participants.